

About Janseva Kendra

“The citizen is the most important visitor in our premises. He is not dependent on us. We are dependent on him. We are not doing him a favour by serving him. He is doing us a favour by giving us the opportunity to do so”.

Mahatma Gandhi

PGVCL has initiated the one of the flagship program of providing the Single Window Service Centre and first of its kind in Gujarat-The Janseva Kendra. The initiative is aimed towards bringing effective e-Governance, while introducing the transition from traditional governance to consumer centric and place-independent governance services and information.

Salient Features

Janseva Kendra, act as a retail outlet of the various consumer services and information, with improved facilities to the consumers with better ambient. At Janseva Kendra, applicant can avail different types of information like:

- New connections (Temp & Permanent) (1ph & 3 ph) (HT & LT)
- Change of Load (addition/reduction)
- Connection shifting
- Change of Name
- Shifting of Line/Pole/TC etc.
- Permanent disconnection or PDC re-connection
- Time limit extension – FQ, Temp conn
- Deposit Refund of temp, Permanent conn
- Compensation
- All New / existing Scheme Information

The Janseva Kendra Location

Under the jurisdiction of PGVCL there are 4-Nos of Janseva Kendra are functioning

Janseva Kendra Rajkot	Janseva Kendra Junagadh
Near Paschim Gujarat Vij Seva Sadan, Nana Mauva Main Road-Rajkot Phone No:(0281) 2368999	P.G.V.CL. Office Compound Azad Chawk M.G.Road, Junagadh Phone No: 9687662604
Janseva Kendra Jamnagar	Janseva Kendra Bhavnagar
Old Power House Compound, Opp. JMC Building, Nr. Lal Bungalow, Jamnagar – 361001. CONTACT : 0288-2550319	Vij Seva Sadan, Power House Compound. Chavdigate. Bhavnagar – 364 001 Contact : (0278) 2434781

Other than these Janseva Kendra, all sub division offices are having the consumer help desk, where consumer/ visitors can avail the mentioned services/ information.